



STAND Newsletter

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Statewide Training Advisory Network of Delaware

Sharing resources and
promoting training and
education for professional
development

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President's Letter

Seasons Greetings, Colleagues!

For a moment, I want to reflect on Year 2003! Thank you STAND Executive Board for your support and direction during Year 2003---A great conference, wonderful general meeting training sessions, informative/interactive newsletters and sound financial status! And, thanks to YOU---the STAND membership---for your support and attendance to our general meetings!

Now, as we move forward into Year 2004, our STAND Conference Committee is planning another dynamic

STAND Conference at the Polytech Conference Center in Woodside, DE. Larry Trunfio, our Communications Chair, is planning an aggressive media blitz to STAND members and friends of STAND. Our next general meeting is Friday, January 9, 2004, from 9:30 a.m.-12:00 Noon at the Paradee Building in Dover. A reminder---this is our holiday meeting/luncheon!

Best wishes to you all for Holidays filled with Love, Peace, and Joy!

Wanda Hyland Isler

Upcoming Events....

January 9, 2004

STAND General Meeting & Annual Pot-Luck Luncheon

Meeting

Where: U of D Paradee Bldg.

Time: 9:30 AM – 12:00 PM

Presenters: Cindy Fauerbach and
Lewis Brooks

Topic: Sharing Resources

Cindy and Lewis will be sharing some of the resources they discovered at last September's NAGTAD Conference. They are also asking members to bring in resources of their own to share with the group. So if you know of any good websites, icebreakers, exercises, videos, books, and magazine articles, please bring in some information about them that you can share with everyone.

Luncheon

Immediately following our general meeting, we will hold our annual pot luck luncheon. This annual event is a great time to network with other members and sample some wonderful foods. So come join the fun and bring a dish to share.

If you are planning on bringing a dish or supplies, please contact Pat Burrell at patricia.burrell@state.de.us or 739-5473 and let her know what you will be bringing.

Welcome!

Please welcome our newest members:

Shelby Jones Crawford from *Delaware Tech*; Sheella Mierson from *Creative Learning Solutions, Inc.*; & Gayle Trego, Evelyn McIntyre, and Kristen Boehmer from the State Personnel Office.

Resource Sharing

A collection of information supplied by fellow STAND members

Need a caterer for your next training event? Looking for a different training facility? Here are some recommendations provided by Jenny Garey.

Caterers

Some Guys Bagels

(catering, party trays)
Greentree Shopping Center, Dover
672-7450 phone / 672-7476 fax

Some Guys Bagels

(catering, party trays)
State Street, Dover
678-9224 phone / 678-2705 fax

Where Pigs Fly

(catering, bulk orders)
617 E Loockerman St, Dover
678-0586 phone / 735-7675 fax

Market Sub & Steak

(catering, pig roasts, party trays)
210 S Governors Ave, Dover
678-2510 phone

Jimmy's Grille

(catering, pig roasts, BBQ)
Rt. 13, Bridgeville
337-8868 phone / 337-8844 fax

Corner Eatery @ 33 West

(catering)
33 West Loockerman St, Dover
735-9822

Mary Edwards Catering,

Mr. Ed Furjanic
(catering - specialized to your needs)
Dover
674-1844

Pizzadilli (catering)

Dover
Phone: 697-9555 or 697-7232
Fax 697-9339

Training Facilities

Delaware State Police, Troop 2
100 LaGrange Ave, Newark (just off Route 40)
Contact: call 834-2620 and talk to Pam Coupe (ext 239) or
Joanne Austin (ext 238)

Help!!!

Deb Grier is looking for some assistance on how to develop and write statewide standards and policies. So if you have any experience in this area or know of any good resources, please contact Deb at 739-4277.

What STAND members are up to ...

Catherine Short will be conducting workshops on "A Historical Celebration of Etiquette: Politeness, Dignity, and Me" on January 14; February 11 & 18; and March 4, 2004. For more information about times, cost, and location of these workshops, please contact Catherine Short at 378-0522.

Sheella Mierson will be teaching a class at Delaware State University on January 7 entitled "**So ... You Have Got to Work with Who? Understanding the Other Gender.**" (She gave a presentation at our September meeting on this topic, and it was very well received.) She will also be teaching a class on **Global Cultural Awareness** on February 4, 2003. To get more information or to register for any of these courses, please contact Sheella at 738-4173.

Special Announcement: State Personnel is pleased to announce that new courses in our Career Enrichment Program are now available. The new schedule of classes runs from January through March of 2004 and is now available on our website: <http://delawarepersonnel.org/training/>. Please check it out and sign up for any classes you are interested in.

Book Reviews

Whale Done! The Power of Positive Relationships

by Ken Blanchard

www.kenblanchard.com



What do your people at work and your spouse and kids at home have in common with a five-ton killer whale? Probably a whole lot more than you think, according to top business consultant and mega-bestselling author Ken Blanchard and his coauthors from SeaWorld. In this moving and inspirational new book, Blanchard explains that both whales and people perform better when you accentuate the positive. He shows how using the techniques of animal trainers -- specifically those responsible for the killer whales of SeaWorld -- can supercharge your effectiveness at work and at home. (Source: Amazon.com)

STAND Conference Update

SAVE THE DATE

2004 Annual STAND Conference

When: March 12, 2004

Place: Polytech Conference Center – Woodside, DE

Time: 8:30 AM to 4:00 PM

Keynote Speaker:

James Godshall

President of Total Quality Institute

Workshop Presenters:

Tammy Quackenbush

President of Resource Associate Corp.

Alan Kovitz

President of Mid-Atlantic Development

The focus of this year's conference will be on how to instill the principles of continuous quality improvement into training initiatives in a state government environment. An organization's education and training program should support the achievement of overall objectives. It should build employee knowledge and skills; and, in turn, it should contribute to higher performance. The presenters and workshops at this conference will provide you with tools and information you can use to align training with strategic planning, to present training in a manner that will increase the likelihood of retention, and to evaluate and follow-up on training to determine the benefits to your agency.

Dates for Future Meetings:

May 14, 2004

July 9, 2004

September 10, 2004

November 12, 2004

All meetings will be held at the University of Delaware Paradee Building in Dover from 9:30 a.m. to 12:00 p.m.

Holiday Icebreaker

GUESS THE CHRISTMAS CAROL

1. Approach everyone who is steadfast.
2. Ecstasy toward the orb.
3. Listen, the foretelling spirits harmonize.
4. Hey, minuscule urban area south of Jerusalem.
5. Quiescent nocturnal period.
6. The autocratic troika originating near the ascent of Apollo.
7. The primary carol.
8. Embellish the corridors.
9. I'm fantasizing concerning a blanched Yuletide.
10. I observed my maternal parent osculating with a corpulent, unshaven male in crimson disguise.
11. During the time ovine caretakers supervised their charges.
12. Virtuous royal philanthropist.
13. The thing manifested itself at the onset of a transparent day.
14. What offspring abides thus?
15. Removed in a bovine feeding trough.
16. Valentino, the roseate proboscis wapati.
17. The slight percussionist lad.
18. Father Christmas approaches the metropolis.
19. Seraphim we aurally detected in the stratosphere.
20. The Creator reassures you, lively fellows.

Answers:

1. O Come, All Ye Faithful;
2. Joy to the World; 3. Hark! the Herald Angels Sing; 4. O Little Town of Bethlehem; 5. Silent Night; 6. We Three Kings of Orient Are 7. The First Noel 8. Deck the Halls 9. White Christmas 10. I saw Mommy Kissing Santa Claus 11. While Shepherds Watched their Flocks by Night 12. Good King Wenceslaus 13. It came upon the Midnight Clear 14. What Child Is This? 15. Away in a Manger 16. Rudolph, the Red Nosed Reindeer 17. Little Drummer Boy 18. Santa Claus Is Coming to Town 19. Angels We Have Heard on High 20. God Rest Ye Merry Gentlemen

It is time to renew your STAND Membership!

Please take a few minutes to reflect on what this organization has meant to you. Consider the benefits it has to offer – the opportunity to network and share information, the interesting and practical training presentations made at each meeting, and the annual conference - and make a resolution to renew your membership.



STAND

Membership Application

ANNUAL MEMBERSHIP DUES ARE \$25

Name & Title: _____

Agency or Company: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Phone: _____ Internet e-mail: _____

State Location Code (applicable for state employees): _____

Annual membership for the year _____ Today's Date _____
 (Membership is based on the calendar year and is good for one year.)

Amount Attached: _____ Check # _____

Meetings and newsletters are bi-monthly

Please check one: _____ I am joining S.T.A.N.D. for the first time. **
 _____ I am renewing my membership.

**I was introduced to STAND by: _____

Do you agree to allow your membership information to be included in the STAND Membership Directory? ___ Yes ___ No

Please make check payable to STAND (Federal E.I. #51-0319316) and identify the person(s) for whom the fee is being paid.

Mail To
 Wm. Tyson
 28 Chatham Ct.
 Dover, DE 19901-3909
 (302) 744-2718, 739-2143 (fax)
 E-mail: wrtyson@mail.dot.state.de.us